



Self-Service Patient Check-In

Streamline patient intake, ID verification, and payments

Aila's Interactive Kiosk™ Enables a Faster, Easier, and Seamless Intake for Patients and Practices

QUALITY CARE STARTS AT CHECK-IN, yet many healthcare organizations are still plagued by manual, time-consuming intake tasks, redundant processes and a lack of personalization. Aila's iPad-based Interactive Kiosk offers patients a digital option to check themselves in, eliminating paper forms and streamlining the intake process—saving time and money.

BENEFITS

ACCELERATE REVENUE CYCLE: Collect accurate and complete insurance and ID information, leading to fewer claim rejections, while enabling self-service copayments at the point of checkout

IMPROVE EFFICIENCY: Eliminate rote manual data entry from paper forms and dramatically reduce the clerical burden on staff

REDUCE ERRORS: Eliminate data entry errors with touchless scanning and form auto-fill, ensuring accuracy of patient information

SOCIAL DISTANCING: Reduce the need for unnecessary physical contact and enable contactless check-in options

EASY INTEGRATION: Capture data from barcodes, QR codes, IDs and more and securely pass into your app via our SDK



94 percent
positive patient feedback

5,000+
deployments

164 thousand
patient interactions per day

Standard Features

- All-in-one cost-effective solution for self-service check-in, pharmacy pickup, visitor management
- Integrated Power Management for iPad and additional peripherals
- Integrated scanning technology with learning algorithms, optics, white light illumination
- Secure enclosures compatible with 10.2-inch iPad and 12.9-inch iPad Pro

Mounting Options

- Floor stand (shown above)
- Table mount & wall mount
- Freestanding base
- Pole mount
- VESA adapter available

Peripherals

- Verifone e355 payment terminal
- Ingenico iSMP4 payment terminal
- Star TSP143IIIU, mCPrint3 printers
- Epson Tm-m30 printer
- Brother QL810W

Accessories

- Quick disconnect adapter
- External audio jack
- ID tray
- Convenience shelving
- PoE adapter
- Antimicrobial screen protectors
- Custom graphics

Find us at:



Quest Diagnostics™



Health Canada

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Medicine of USC

LEARN MORE

Aila's Interactive Kiosk for iPad simplifies the healthcare check-in process for patients and practices by enabling a seamless intake, verification, payment and processing workflow. ailatech.com

aila + acuant[®]

Solution Overview

Provide patients with a faster and more intuitive way to begin their visit while **improving data collection** rates and **streamlining verification** across all of your locations.

SECURE & AUTOMATED CHECK-IN

With Acuant's trusted ID verification and form-filling software on Aila's iOS-based Interactive Kiosk, enterprise healthcare facilities can deploy fast, accurate and secure patient registration and verification workflows that eliminate data entry errors, lower operating costs and improve collection rates while reducing patient wait times.

With the powerful scanning capabilities of Aila's Interactive Kiosk and Acuant's Trusted Identity Platform, patients can easily scan any government-issued identity document, such as a driver's license or passport, along with their insurance card, for secure ID verification. Identity card information, including any data or images, is then processed securely in the cloud and not stored to protect PII (personally identifiable information) and comply with HIPAA regulations. Within seconds, patient information accurately auto-populates into Electronic Medical Records (EMR) and Patient Management Systems (PMS).

ABOUT AILA + ACUANT

AILA'S INTERACTIVE KIOSK provides a scalable iOS-based platform for self-service experiences across healthcare. Paired with identity verification software from Acuant and a front-end iOS check-in app of your choice, the Interactive Kiosk eliminates paper forms, reduces data entry errors, minimizes wait times, and frees up staff for other tasks. The Interactive Kiosk supports a range of enterprise-ready mounting options and peripherals like printers and payment terminals to enable modern-today, modern-tomorrow experiences.

ACUANT'S TRUSTED IDENTITY PLATFORM was built to address the growing challenges of fraud and evolving security concerns in our increasingly digital economy. Simply put, Acuant's fast, accurate and scalable identity verification provides the best solutions to get you the best customers. For over 20 years, Acuant has processed millions of trusted transactions daily in 196+ countries. Our goal is to meet your needs with the best technology and support.



WATCH ID scan, verification, and authentication in action

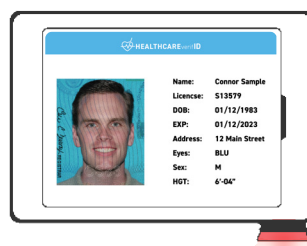
HOW IT WORKS

1 SCAN & CAPTURE



Patient uses your front-end app to check-in or register with their ID and insurance card.

2 PROCESS & POPULATE



Accurate information is automatically populated from the cards.

3 DIGITIZED & VERIFIED DATA



Multi-factor ID authentication occurs in the background.